

ATTACHMENT A
Functionalities of Subscription Plans

This attachment includes all functionality characteristics for the different subscriptions offered by Userbot S.r.l. [LLC]

1. SANDBOX Plan

- Unlimited chatbots
- Chat history and analytics up to 30 days
- Access to the dashboard for 1 Agent
- 100 chats/month
- Widget Chat Web
- Creation of unlimited Flows
- Zapier integration
- 20 Interactions
- Free forever

2. STARTER Plan (€49.00 + IVA [Value-Added Tax] per month)

- Unlimited chatbots
- Chat history and analytics
- Access to the dashboard for 1 Agent
- Unlimited chats
- Widget Chat Web
- Creation of unlimited Flows
- Zapier integration
- Unlimited interactions
- Facebook Messenger integration
- Chat personalization

3. PROFESSIONAL Plan (€99.00 + IVA [Value-Added Tax] per month)

- Unlimited chatbots
- Chat history and analytics
- Access to the dashboard for 1 Agent
- Unlimited chats/months
- Widget Chat Web
- Creation of unlimited Flows
- Zapier integration
- Unlimited interactions
- Facebook Messenger integration
- Chat personalization
- Brand removal in the chat
- AI training tips (Method "To Be Approved")
- Top Intent and Top Group
- Time planning

Additional agent:

€14 + IVA [Value-Added Tax] for STARTER plan

€29 + IVA [Value-Added Tax] for PROFESSIONAL Plan